



President's Message



Hello AFC! The Chapter has had some excellent news to ring in the New Year. Our Chapter has been selected as a Chapter of Excellence in ISPI!

How did we manage such a feat? Through our excellent membership! The nomination was based on the awards YOU our members have received, the articles YOU our members have written for the PI Journal and for the series of excellent webinars which YOU our members either attended or presented! My hat is off to YOU AFC for making this the greatest chapter in the society. The award will be presented to the Board of Directors including our Past President Roger Chevalier at the ISPI Conference in San Francisco at the Awards Luncheon. I hope you will be able to come and share in this great moment for the Chapter with us. That was the good news! The Chapter has also been advised that access to the webinar platform provided by the Canadian Defence Academy can no longer continue. We have had a Board of Directors meeting to search for alternatives and at this point are left with leasing a service. We are evaluating a variety of platforms and will have a potential solution in place for our 21 January webinar with Dr Steve Villachica and Debora Stone. As always, we appreciate your patience as we work through these unexpected changes. On a final note, you have until mid-February to

submit your nomination for the President-Elect and/or Secretary Treasurer positions for 2010/2011. I can't tell you what a rewarding opportunity this has been for me and I will hand over the reigns to Doug this year with mixed feelings! Hopefully they will let me hang around and help out with webinars! See YOU in SF in April!!

President-Elect's Message



Happy New Year! Congratulations to all members of the Armed Forces Chapter for our receipt of a 2010 Chapter of Excellence. Roger has Brett have indeed set the bar high for this upcoming year as I transition from President "elect". I look forward to seeing all of you this April at the ISPI Conference in San Francisco. I would also like to remind everyone that ISPI is giving away one FREE Conference Registration to each Chapter. If you wish to be considered for the AFC's free registration (a \$750 value!), please e-mail your name to our Chapter Secretary, Lloyd Long at lloyd13@yahoo.com. Members must be in good standing to be eligible for the award, so now would be a great time to renew your annual membership dues as well. The winner will be announced in early February. Again, congratulations to all, and I hope to see you in April.

Congratulations to AFC for the 2010 Chapter of Excellence Award!



International Society for Performance Improvement

WHERE KNOWLEDGE
BECOMES KNOW-HOW

The ISPI Awards of Excellence program is designed to showcase the people, products, innovations, and organizations that represent excellence in the field of instructional and Human Performance Technology. AFC will receive the award at the annual ISPI Conference in April.

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January Webinar

Date: 21 Jan 2010

Time: 1300 Eastern

Session Presenters: [Dr. Steve Villachica](#) and [Deborah Stone](#)

Title: Capturing and Leveraging Expert Decision Making and Problem Solving

Description: How do you capture the magic expert knowledge workers use to make decisions and solve problems on the job? How do you represent what they do in ways that let others in the organization act more like like them? How do you capture lightning in a bottle? Come see a real-world example of how HPTers used cognitive task analysis to represent the investigative process detectives use to solve criminal cases. The session will also feature a demonstration of performance improvement solutions arising from this effort.

AFC Presence on Social Media

Do you Facebook? AFC does! We also have a presence on Linked IN and HPT Connections! Many thanks to [Scott Rooke](#) for taking charge and coordinating these efforts. For more information and to join up, click one of the links below.

[Facebook](#)

[Linked in](#)  [Linked In](#)

[HPT Connections](#)



AFC Membership Survey

The AFC membership Survey is now closed, Thank you to all those members who responded, your input is greatly appreciated!

ISPI Calendar

Register to attend **THE Performance Improvement Conference 2010** in San Francisco, California (April 17-22), **by December 18** for your best



conference value, and you'll be entered into a drawing for a chance to win a copy of ISPI's new *Handbook of Improving Performance in the Workplace* series (a \$450 retail value).

[Learn More...](#)

Reserve Your Copy Today: *Handbook of Improving Performance in the Workplace* series -- No bookshelf is complete without a copy of ISPI's new handbook series focused on Instructional Design and Training Delivery, Selecting and Implementing Performance Interventions, and Measurement and Evaluation. **Members receive a 30% discount** on the three-volume set until December 31.



[Learn more...](#)

Earn Graduate Credit for ISPI Courses

ISPI has formed a new partnership with Excelsior College to offer graduate credits for qualifying educational programs.

[Learn More...](#)

Professional Certificate in Performance Improvement Management

ISPI's online Performance Improvement Management program at Ithaca College allows you to earn a professional certificate, or enroll in stand-alone classes to advance your professional development.

[Learn More...](#)

Are You Certifiable?

Become a Certified Performance Technologist (CPT) and let your clients and employer know that you meet or exceed certification Standards. For more information, visit

[Learn More...](#)

Call for Applications -- ISPI is currently accepting applications for the 2010 Distinguished Dissertation Awards. This initiative funded by the Research Committee aims at honoring excellence in student research. Three tiers of reward accompany the awards (\$1500 for first place, \$1000 for second, and \$500 for third).

[Learn More...](#)