

ISPI Armed Forces Chapter Newsletter

Issue 13

September/October

President-Elect's Message

We are looking to another year filled with opportunities for professional development.

Our next webinar:

1300 EDST on Wednesday, 3 October 2007.

Topic: HPT: The Power to Change

Presenter: Roger Chevalier, Ph.D., CPT

More to follow shortly.

What topics would you'd like to have for future webinars? Contact me at rdc@sonic.net or 707.584.7160.

Tim Chase of Coast Guard Training Center Petaluma and I are overhauling the Chapter website. Look for the changes in the very near future.

Please let me know if you are preparing an article for ISPI's Performance Improvement Journal. We hoped to have another Armed Forces edition but the main thing is to get the word out on what you've been doing. Let me know if you need any assistance.

It's time to start thinking about an increased role in the Chapter as President Elect or Secretary/Treasurer. We'll have more information in the November/December Newsletter.

*Alive and well
somewhere in the
hills of Sonoma
County, California.*

Roger



Achieving Business Results through Performance Improvement

**ISPI Fall Conference
Phoenix, Arizona
September 27-29, 2007**

Visit www.ispi.org
for more details

This educational program, featuring keynote presenter Cedric T. Coco, General Manager, Engineering Excellence, Microsoft Corporation, focuses on how performance improvement helps drive productivity at every level of the organization and the results that are achieved.

**One-Day Workshops
Wednesday, September 26
8:30 am-5:00 pm**

A Supervisor's Guide to Improving Workplace Performance

Roger Chevalier, CPT, PhD

Is it time that your organization delivered performance improvement techniques to your line managers and supervisors? This workshop presents state-of-the-art information on performance coaching, leadership, and performance technology for use by managers and supervisors as they work to improve workplace performance. The workshop is based on four sessions presented at past ISPI conferences and is the subject of a new book by Roger Chevalier entitled *A Supervisor's Guide to Improving Workplace Performance*.

Change, Choices, and Consequences: Ensuring Useful Performance System Improvement

Roger Kaufman, CPT, PhD

This interactive workshop expands the conventional borders of performance improvement. Just as performance technology has changed over the years, so have the concepts, tools, and approaches, including needs assessment, required to be successful in the new realities of organizations and who they serve. Conventional approaches will get negative or unworthy results simply because they ask the wrong questions. The appropriate tools and concepts for measurable improvement are provided and justified. This workshop is not for those who simply want to be more efficient in what they already do and are not open to a different approach.

ISPI Calendar

2007

September 24-29	ISPI Fall Conference and Symposium, Phoenix, AZ
October 29	2008 Awards of Excellence Submission Due
November 2	2008 Honorary Awards Nomination Deadline
November 6-9	ProSeries Workshops in New Orleans, LA

2008

February 12 – 15	ProSeries Workshops in San Diego, CA
April 3-8	ISPI's Annual Conference Visit www.ispi.org or more information.

ISPI has given the Armed Forces Chapter one free registration for the conference. We will have a random pick of those who would like to use this free registration. More to follow.



The Performance Improvement Conference

Enhancing Knowledge, Know-How, and Results

Get involved; volunteer for a role within the Chapter or within ISPI.

Performance Professional Workshop Series

November 6-9, 2007
New Orleans, Louisiana
February 12-15, 2008
San Diego, California

Visit www.ispi.org
for more details

Be the next one in your organization to experience this unique, two-day, peer-to-peer educational opportunity led by exceptional performance improvement professionals.

- Mentoring Processes for Measured Results
Margo Murray
- Organizational Performance: Focus on Results
Donald Tosti
- Serious Performance Consulting
Geary Rummler
- Six Boxes™ Performance Improvement & Introduction to FluencyBuilding™,
Carl Binder



Host an Institute

ISPI will bring an On-site or Online Institute to your employees and will work with your organization to tailor the contents to your needs. Contact institute@ispi.org.

Upcoming Institutes

Principles & Practices

- Phoenix, Arizona, September 24-26, 2007
(In conjunction with ISPI's 2007 Fall Conference)
- New York City, New York, April 3-5, 2008
(In conjunction with The Performance Improvement Conference)

Making the Transition

- New York City, New York, April 3-5, 2008
(In conjunction with The Performance Improvement Conference)